

# action management crisis management

Managing a Critical Incident or Crime in Action relies on effective sharing of information, informed decision making and a well co-ordinated response. CLIO is an easy to use software system which will enable you to do just that.

CLIO has been developed hand in hand with practitioners from the Police and emergency services. It has a proven track record over more than 10 years, working in the most demanding environments possible.

Recognised by the UK Police as their national tool for managing all manner of operations, from Counter Terrorism and Organised Crime through general policing to multi-agency response to natural disasters.

- MANAGE INFORMATION
- MANAGE ACTIVITY
- MANAGE TASKING
- SITUATIONAL AWARENESS

It is crucial to give your team immediate access to all the information required to co-ordinate their activities, ensure the right decisions are made, actions prioritised and tracked and everyone, including senior management are kept well informed.

- SINGLE DATA STORE
- ACCESS ANYWHERE
- REAL TIME
- EASY TO USE

CLIO gives you a Virtual Incident Room if staff are not located together, allowing you to work in multiple locations, sharing real-time information.

CLIO can be secured on your own network or accessed over the internet, allowing you to respond to any emergency situation from anywhere - in your offices, from a laptop or on your Blackberry or smartphone.

- SAVE LIVES
- SAVE TIME
- SAVE MONEY
- SAVE YOUR REPUTATION

Every second counts - effective management can save lives, protect resources, and preserve your reputation.

Corporate Responsibility means that not only could these incidents affect those involved in the incident, but could also expose your organisation to litigation if you cannot demonstrate sufficient duty of care.

### CLIO is the UK's leading Critical Incident Management System.

Integrating CLIO into your crisis management process will allow your management team to be calmer under pressure, better organised and more effective.

## How will you respond?

Email <u>clio@badger.co.uk</u> or call 0118 9464488 to arrange a demonstration or discuss how CLIO can help you manage a crisis.

**Real time Crimes in Action** 

**Counter Terrorism and Special Branch Operations** 

**Strategic Co-ordination Centres** 

**Level 2 Criminality** 

**Co-ordinating Tier 5 interviews** 

**Public disorder** 

**Disaster Victim Co-ordination** 

Olympic Planning

**Event planning and management** 

**Gold Command** 

**Missing Persons** 

#### **Professional Standards**

"Any crisis has the potential not only to seriously disrupt or affect business continuity but is also a significant threat to the organisation's reputation, both with customers and in their field of business."

#### **Planning and Testing**

CLIO allows you to turn your incident plans into 'templates' to be used when you need to put the plan into action.

This allows automated allocation of initial actions, guidance and advice and valuable help to the Crisis Management Team in ensuring they act quickly and effectively.

CLIO provides a framework to test the plans and review their effectiveness.

#### Clear audit trail

CLIO provides a full and incorruptible audit trail with evidential proof for use in any potential legal action.

This can include all decision making and policy logs, shown in the timeline of other information and events – demonstrating your duty of care.

"I dread the thought of going back to a paper system"